

## Common issues that we see and solve on a daily basis.

- ✓ Virus and/or Spyware
- ✓ Laptop won't power on
- ✓ Laptop battery won't charge
- ✓ My computer won't boot to the operating system
- ✓ Laptop screen is dim
- ✓ Can't connect to the Internet
- ✓ Apple ID is not working
- ✓ Laptop LCD is cracked/broken
- ✓ Computer just shuts off when I'm using it
- ✓ Laptop hinges are broken
- ✓ Computer freezes and/or locks up
- ✓ The power went out and now my computer won't turn on
- ✓ Spilled water on my laptop
- ✓ Transitioning from PC to Mac
- ✓ Wi-Fi connection issues
- ✓ No anti-virus, or Malware protection

## Our Mission:

To bridge the gap between people and technology.

## Our Vision:

To be the best computer solutions provider in Maine.

## Our Values:

Honesty, Integrity, Knowledge, Community

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Located on the beautiful coast of Maine  
Computer Solutions has been locally owned and  
operated by Todd Gustafson since 2006!



computer solutions  
computer repair

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We fix it because we care!

**207-594-5556**

66 Maverick Street • Rockland, ME 04841

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# Computer Repair Services



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# Computer Solutions Business Class Services

## We specialize in...

- Network and Server Setup
- Break/Fix Service
- Point of Sale System Setup
- Local and Cloud Data Backup Maintenance and Monitoring
- Malware and Virus Protection
- Microsoft Cloud Services
- Support for your Business Specific Applications
- Proactive Monthly Maintenance Service Plans

## Business Class On-Site Service:

We will come to your office or home office location and service your computer, or network. We offer same day service.

## Online Business Class Support Service:

As long as your computer can connect to the internet, then our technicians can connect with you and have you back to work in no time.

## Computer Diagnostics & Repair:

If your computer is having a problem that we cannot fix on-site, you can bring it in to our shop for full diagnostics.

## Network Evaluation:

We will get a broad view of your entire network to see how everything connects so that we can pin point potential problems.

## Monthly Service Maintenance Plan:

For a set fee each month Computer Solutions will maintain your network, giving you peace of mind. Proactive system maintenance has proven to be less expensive, result in less downtime, and leads to greater employee productivity.

## Computer & Business Technology Consulting:

Consult with one of our highly skilled Business Technology Specialists to get your questions answered. From wondering what printer to buy, to learning the best way to keep your data secure, our team is ready to assist!

# Computer Solutions Home User Services

## Specializing in both PC & Mac repair

### Fast Turnaround Time - Top Notch Customer Service

## In Shop Diagnostics & Repair:

There is almost no computer issue that our certified technicians have not seen. If your computer is having a problem, we can fix it.

## Online Support Service:

Don't want to bring your computer into our office? As long as your computer can connect to the internet, then one of our technicians can do a remote session with you.

## Residential Customer On-Site Service:

Our highly skilled technicians can come to your location and service your computer. You do not even have to leave your house.

## Preventative Maintenance Service:

We recommend scheduling an appointment every six months: anticipating future problems and solving them now will prevent extended downtime in the future and save you money!

## In Shop Basic Computer & Technology Consulting:

Schedule a low cost one on one session with us today at our office. No question is too complex or too simple.



# Testimonials

We have been using Computer Solutions for about 5 years. We have very detailed schematics as to what is in the office for equipment, along with a schedule as to when things need to be updated, replaced, or maintained. They take care of our office behind the scenes, fix issues when it is convenient for us, and keep us running smoothly on a very consistent basis. Computer Solutions gives honest advice about everything our office needs as far as equipment and service. I would highly recommend Todd and his crew as the "computer solution" to all of your technological needs."



-- Renee Philbrook,  
President of Philbrook & Associates  
Bookkeeping and Business Services

"Reliable, consistent, and easy to work with, Computer Solutions continues to solve computer issues in a fast and efficient manner. Todd programmed and installed our POS system for our restaurant and any time we have a question, he is quick to respond. Over the years, Computer Solutions has fixed our lap-tops and home PC's and even made a house call when needed. The employees at the front of the office are very polite and knowledgeable as are the employees out back. Two thumbs up!"



--Jill Goodridge,  
Owner of Park Street Grille

"I am so glad that I switched to Computer Solutions for all of my IT services! My computers have never worked better and I really appreciate the quick turnaround time!"



-- Ingrid Van Steenberg,  
Owner of Van Steenberg & Associates